

Morland House Surgery DRAFT PPG Meeting Minutes

Date of Meeting 7th July 2022

Present

CP (Chair)	PG
JA	MW
MB	FD
Nollag McGrath (MHS PM & minute taker)	

Apologies

MH (secretary)	JC
SW	AW

1. Charles Peers welcomed the committee and apologies were noted. Also, confirmation that Patrick Reilly had moved home and deregistered so no longer on the committee.
2. Minutes of last meeting were approved and signed by the Chair.
3. Matters arising are dealt with below.
4. New Standard Network Hours. NMG had already circulated the Paper for Discussion on the matter. All noted that the questions and comments raised by MH via email pretty much covered their own questions. All noted appreciation for MH's thorough and thoughtful approach. Some additional queries/comments
 - a. During enhanced access hours, how will patients contact the surgery should they need to cancel their appointment? NMG responded that currently the only way is via response to the reminder text that all patients, with a mobile phone received, the day before their appt. We will consider options closer to the time.
 - b. All agreed that a map and a guide on parking etc. for the other surgeries would be useful – patients could be texted with a link to the guide
 - c. NMG asked the committee to note that the plan is still in draft form, once it goes live it will be carefully monitored to ensure appointments are used, and changes will be made as necessary
5. SELF forum – see report from MW as emailed out to the committee this week. Monica feels that good progress is being made in various areas – the group lobbies for adequate podiatry and ear irrigation services among other things. The committee is keen for MW to continue to attend these meetings.
6. Items for discussion
 - a. Wheatley pharmacy – NMG reported that it is still a work in progress, service levels have improved, but there is still a way to go. MW asked if there was a delivery service, NMG confirmed there is, for the elderly and/or those with difficulty getting to the surgery to pick up their meds. Note to be put in next newsletter. Discussion also had over ordering of repeat medication – NMG confirmed that the safest and most reliable way is to order via NHS app. Discussion had over people possibly not understanding the message. NMG/PG to look at the notice for the newsletter, reword to send the message out more clearly.
 - b. Dispensary – NMG put forward the proposal that the dispensary is closed to allow for more clinical rooms to be built. With the pharmacy now open on site, patients would not be disadvantaged, in fact they would receive a better service in the pharmacy than from the dispensary. Rooms in the surgery have been in ever shorter supply and it has been putting a strain on all staff, to try to deliver services safely and efficiently. PPG are supportive of this proposal.
 - c. Covid vaccination programme – NMG confirmed that MHS is expecting to deliver the next round of covid vaccinations this autumn, hopefully along with the flu vaccine. Full guidance on who is eligible is yet to be received.
 - d. Park Hill Nursing Home – no update, CP is waiting to hear from Order of St John Trust regarding a next meeting date. Will report back once it happens.
 - e. Newsletter – all agreed that the newsletter is very well received, thanks to PG for coordinating. See ideas above for future subjects.

- f. Meetings with WI / community groups – NMG has given talks to Wheatley Society and Little Milton WI, both well received. Next talk is at Great Milton Neighbours Hall, 4th Aug at 2pm. This has been advertised in GM newsletter and via email. It is expected to be well attended. NMG confirmed that she is happy to go to the other villages to give talks. PG to notify Cuddesdon village group and MW to notify Garsington village group.
7. AOB – car parking – FD previously voiced concern over the impact Wheatley Pharmacy traffic would have on Morland Close. Noted that it does not appear to have had any significant impact.

Date of next meeting – Thursday 3rd November @ 4pm – Jack Peers Centre